

# Assessment Report

## Premier Distilleries Pvt. Ltd.

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**Report Author**

Sundaram Ramanarayanan

**Visit Start Date**

06/04/2010



## Introduction

This report has been compiled by Sundaram Ramanarayanan and relates to the assessment activity detailed below:

Visit ref/Type/Date/Duration	Certificate/Standard	Site address
7519764 Stage 2 Audit 06/04/2010 2.5 day(s) No. Employees: 25	FM 561744 ISO 9001:2008	Premier Distilleries Pvt. Ltd. Factory:- R.S.No.62/8, Madukarai Road, Mangalam Village, Villianur Commune Puduchery 605110 India

### The following sites/projects were also incorporated into the assessment:

Office:- 377, Anna Salai, Puducherry, 605 001 INDIA

The objective of the assessment was to conduct a certification assessment to ensure that all elements of the proposed scope of registration and entire requirements of the management standard are effectively addressed by the organisation's management system.

### Proposed scope of registration FM 561744 (ISO 9001:2008)

Location	Scope
Premier Distilleries Pvt. Ltd. Factory:- R.S.No.62/8, Madukarai Road, Mangalam Village, Villianur Commune Puduchery, 605110 India	Formulation, Blending and Bottling of Indian Made Foreign Liquors such as Brandy, Whisky, Gin, Rum, Wine & Vodka.

## Management Summary

We are pleased to recommend that the scope of activities detailed in this report meet registration requirements. The recommendation will be independently verified within BSI. Upon verification your certificate of registration will be issued.

The areas assessed during the course of the visit were generally found to be effective.

There were no outstanding nonconformities to review from previous assessments.

3 nonconformities requiring attention were identified. These, along with other findings, are contained within subsequent sections of the report.

A nonconformity relates to a single identified lapse, which in itself would not indicate a breakdown in the management system's ability to effectively control the processes for which it was intended. It is necessary to investigate the underlying cause of any issue to determine corrective action. The proposed action will be reviewed for effective implementation at the next assessment.

Please submit a plan to BSI detailing the nonconformity, the cause and your proposed corrective action, with responsibilities and timescales allocated. The plan is to be submitted no later than **13/04/2010** by e-mail or fax to the correspondence address below, referencing the report number.

## Areas Assessed & Findings

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### General Commentary :

Started in 1999. Marketing -AP & Kerala Plan to extend to Karnataka. Out put 35,000 cases /Month. No major complaints for the past one Year. Customer satisfaction is on increase. Plan to include pet bottle and corrugated boxes.

### Scope : Formulation, Blending and Bottling of Indian Made Foreign Liquors such as Brandy, Whisky, Gin, Rum, Wine & Vodka.

No of Employees : 25.(Effective)

Note: In stage I report it was mentioned as 110 since on that day 85 contract labourers were engaged for clearing the backlog. Also confirmed with the client the strength as 25.

QM ref: QSM Issue A. Rev00. Dt.4-01-2010.

### Exclusion :

7.5.2 Validation of Processes for Production / Service Provision. (There is no special process where the resulting output can't be verified by subsequent operation. Hence this clause is excluded. Periodic inspection carried out.)

7.5.4 Customer Property (There is no intellectual and physical property given by customer for production activity. Hence this clause is excluded)

The management system documentation has been reviewed and found to be compliant with the standard. The management system is in line with the organisation's objectives and supports their attainment. The management system has been changed to reflect changes in the organization.

The Internal Audits is conducted as per schedule covering all departments and elements of the standards. \_One no of internal audits were conducted since implementation. The Management Reviews is conducted as per schedule covering all points of the agenda. One nos of review was conducted since implementation.\

System non conformances are detected through internal / external audits, monitoring records, inspection and maintenance activities, communication etc and are effectively handled by implementing necessary Corrective & Preventive actions. Management Reviews, Internal Audits, Preventive & Corrective Actions were found to be implemented in accordance with the requirements of the audit standard

Customer complaints are handled and followed-up in accordance with established procedures. Continual improvement of system performance activities are monitored for their progress and completion. The effectiveness of corrective actions in response to internal audits and management reviews are followed up

**Positive Points :**

1. Good infrastructure.
2. Covered bottle storage area.
3. Excellent green belt development.
4. zero waste water discharge.
5. No customer complaints in the last one year.

**Observations :**

1. Approved supplier list could be maintained at purchase department.
2. Purchase orders could include requirements of verification.
3. Review of customer order could be improved.
4. Supplier rating criteria could be established.
5. Identification of Rejected material could be improved.
6. Storage of PP caps in stores could improve.
7. Equipment identification in DM water plant could be made.
8. Direction of flow of water in DM water plant could be made.
9. Acceptance criteria for soft water for bottle washing could be established.
10. Preventive maintenance schedule for equipments/ DM water plant could be strengthened.
11. Pressure gauges in washing M/c & sparkler filter could be marked for ideal working pressure range for monitoring the effectiveness of the process.
12. Workman ship criteria for quality of sealing could be defined.
13. Line clearance formats could be introduced during brand/ size change over.
14. Quality objective for process wastage could be reviewed and fixed based on the current trend.
15. Monitoring of quality objectives could be improved.
16. Copies of Calibration certificates of blending tanks to be available at site.

## Nonconformities Arising from this Assessment

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Ref	Area/Process	Clause
A414980/1	Production	7.1
Details:	Planning of Product realisation is found not completely effective. Objective evidence: A Quality plan detailing the required verification , measurement, inspection, and acceptance criteria at various stages of product realisation is not evidenced.	

Ref	Area/Process	Clause
A414980/2	Calibration	76
Details:	Control of monitoring and measuring equipment not completely effective Objective evidence: a. The 150Kg electronic balance in blending section is not identified and status of calibration not evidenced. b. The thermometer used in the verification of strength of the product is not calibrated. c. The conductivity meter in DM water plant is not under calibration.	

Ref	Area/Process	Clause
A414980/3	Production	7.5.1
Details:	Control of Production is found not completely effective. Objective Evidence : 1.Availability of work instruction for DM water preparation, regeneration not evidenced 2.Availability of work instructions for measurement of strength of raw material (ENA) & Final blended product. 3.Availability of work instructions for packing of VSOP –Paris Pride 500 ml.	

## Assessment Participants

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On behalf of the organisation:

Name	Position
K Sundaram	MR & GM admin
K.Kumaravel	Manager accts
K.Shanmugam	Manager office
S.Udayakumar	Finance

The assessment was conducted on behalf of BSI by:

Name	Position
Sundaram Ramanarayanan	Team Leader
Sureshnathan Aathimoolam	Team Member

## Re-certification Plan

		Visit 1	Visit 2	Visit 3	Visit 4	Visit 5	Visit 6
<b>Business area/Location</b>	<b>Date (mm/yy):</b>	2/11	2/12	2/13			
	<b>Duration (days):</b>	1.5	1.5				
Top Management		✓	✓	✓			
MR functions		✓	✓	✓			
Marketing		✓		✓			
Purchase			✓	✓			
Production		✓	✓	✓			
Package, Storage and despatch		✓	✓	✓			
QC,QA and Calibration		✓	✓	✓			
Maintenance		✓	✓	✓			
Training			✓	✓			
Recertification				✓			

## Next Visit Plan

### Visit objectives:

The objective is to conduct Continuous Assessment Verification of the effective implementation of QMS in the Organisation

### Visit scope:

Formulation, Blending and Bottling of Indian Made Foreign Liquors such as Brandy, Whisky, Gin, Rum, Wine & Vodka.

Date	Assessor	Time	Area/Process	Clause
		1000	Please refer recertification Plan	

Please note that BSI reserves the right to apply a charge equivalent to the full daily rate for cancellation of the visit by the organisation within 30 days of an agreed visit date.

## Notes

The assessment was based on sampling and therefore nonconformities may exist which have not been identified.

If you wish to distribute copies of this report external to your organisation, then all pages must be included.

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Should you wish to speak with BSI in relation to your registration, please contact your customer service officer.

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## Appendices

Process Performance :

